Android Enterprise Setup - Returning Districts, Re-purposing Device, or Refreshing Device

Android Enterprise Setup

Turn on the phone. Wait for it to start, and you'll see the Let's go! or Welcome! screen. Click the Next arrow.

If prompted for Activation, select Next.

Check Terms and conditions. Check Privacy Policy. Click "Next" at the bottom.

At the Wi-Fi page, you can connect to a trusted Wi-Fi network or click Skip.

Wait for updates to finish.

Sign in with your Right At School email address.

Click "I agree"

Where it says requires mobile device management, click install

At the Device Policy page, click Install

At the Google Apps Device Policy, Click Next, then Allow it to manage phone calls

Where it says Set up your work device, DO NOT CHECK "I own this device". Just click NEXT

For Set up your device, click Accept & continue

You'll see "Preparing your device", this will take a few minutes.

You will then be asked to choose a screen lock type. Pick PIN and select PIN number (use the same 4 digit pin previously used on the device).

Click done on notifications (you can edit this per your preferences)

You'll now see a list of Policies. You can just click the home button (circle) at the bottom.

Now you can start using the device!

> RAS email addresses and email passwords can be found in Knack under each school profile from the AM view. If the password is missing from Knack and you do not have the password saved somewhere else, please reach out to your Tech Super User to assist with resetting the password.

Factory Reset Steps (usually not needed!)

Once the device has been turned back on, from the home screen:

1. Go to menu: **Setting > Backup & Reset > Factory data reset > Reset device**
2. Choose **Erase Everything**

*If hard reset needed:

Phones:

1. Ensure the device is powered off.
2. Press and hold the **Volume up button, Home button** and **Power button** until the Samsung Logo appears.
3. Release the **Power button** (located on the right edge) and continue holding the Volume up and Home button until the boot mode screen appears, then release both buttons.
4. Select **Wipe data/factory reset**.
   Note

Image not fo**Use the volume** buttons to cycle through the available options and the Power

button to select.

Tablet: https://www.verizon.com/support/knowledge-base-179919/

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