

Registration Before First Day of School

- [1. Update Your Payment Information in the RAS Family Portal_Customer Operations_Fall Start Family Communication_V3_Wiki_7/12/24](#)
- [2. Schedule Change & Absences \(Bi-Weekly Billing\)_Customer Operations_Fall Start Family Communication_V2_Wiki_7/12/24](#)
- [2. Schedule Change & Absences \(Monthly Billing\)_Customer Operations_Fall Start Family Communication_V4_Wiki_7/12/24](#)
- [2. Schedule Change & Absences \(District Paid\)_Customer Operations_Fall Start Family Communication_V3_Wiki_7/12/24](#)
- [2. Schedule Change & Absences \(ELOP/ASES\)_Customer Operations_Fall Start Family Communication_V3_Wiki_7/12/24](#)
- [3. Cancellation & Refund Policy_Customer Operations_Fall Start Family Communication_V3_Wiki_7/12/24](#)
- [3. Cancellation & ELOP/ASES Attendance Policy_Customer Operations_Fall Start Family Communication_V2_Wiki_7/12/24](#)
- [4. NO CA: Enrolling in Additional Programs & Camps & Switching Between Schools_Customer Operations_Fall Start Family Communication_V2_Wiki_7/12/24](#)
- [4. CA ONLY: Enrolling in Additional Programs & Camps & Switching Between Schools](#)
- [5. Document Upload Reminder_Customer Operations_Fall Start Family Communication_V2_Wiki_7/12/24](#)
- [6. RAS Welcome Info Page_Customer Operations_Fall Start Family Communication_V2_Wiki_7/12/24](#)
- [7. Reminder: RAS Welcome Info Page_Customer Operations_Fall Start Family Communication_V2_Wiki_7/12/24](#)
- [8. Reminder: RAS Welcome Info Page_Customer Operations_Fall Start Family Communication_V2_Wiki_7/12/24](#)

1. Update Your Payment Information in the RAS Family Portal_Customer Operations_Fall Start Family Communication_V3_Wiki_7/1:

Audience:

- Parent Paid
- All Billing Types

Email:

- [Update Your Payment Information in the RAS Family Portal](#)

2. Schedule Change & Absences (Bi-Weekly Billing)_Customer Operations_Fall Start Family Communication_V2_Wiki_7/1:

Audience:

- Parent Paid
- Bi-Weekly Billing

Email:

- [Schedule Changes & Absences in the RAS Family Portal](#)

2. Schedule Change & Absences (Monthly Billing)_Customer Operations_Fall Start Family Communication_V4_Wiki_7/1:

Audience:

- Parent Paid
- Monthly Billing

Email:

- [Schedule Changes & Absences in the RAS Family Portal](#)

2. Schedule Change & Absences (District Paid)_Customer Operations_Fall Start Family Communication_V3_Wiki_7/1:

Audience:

- District Paid (Non E-LOP/ASES)

Email:

- [Schedule Changes & Absences in the RAS Family Portal](#)

2. Schedule Change & Absences (ELOP/ASES)_Customer Operations_Fall Start Family Communication_V3_Wiki_7/1:

Audience:

- CA Schools with E-LOP/ASES Funded Programs

Email:

- [Schedule Changes & Absences in the RAS Family Portal](#)

3. Cancellation & Refund Policy_Customer Operations_Fall Start Family Communication_V3_Wiki_7/1:

Audience:

- Parent Paid
- All Billing Types

Email:

- [Cancellations & Refunds in the RAS Family Portal](#)

3. Cancellation & ELOP/ASES Attendance Policy_Customer Operations_Fall Start Family Communication_V2_Wiki_7/1:

Audience:

- CA Schools with E-LOP/ASES Funded Programs

Email:

- [Cancellations, Refunds & Attendance in the RAS Family Portal](#)

4. NO CA: Enrolling in Additional Programs & Camps & Switching Between Schools_Customer Operations_Fall Start Family Communication_V2_Wiki_7/1:

Audience:

- Parent Paid
- District Paid
- All Billing Types

Email:

- [Cancellations & Refunds in the RAS Family Portal](#)

4. CA ONLY: Enrolling in Additional Programs & Camps & Switching Between Schools

Audience:

- CA Schools with E-LOP/ASES Funded Programs

Email:

- [Cancellations & Refunds in the RAS Family Portal](#)

5. Document Upload Reminder_Customer Operations_Fall Start Family Communication_V2_Wiki_7/1:

Audience:

- All Payment Types
- All Billing Types

Email:

- [Document Upload Reminder](#)

6. RAS Welcome Info Page_Customer Operations_Fall Start Family Communication_V2_Wiki_7/1:

Audience:

- All Payment Plans
- All Billing Types

Email:

- [Get Ready for Your First Day with Right At School!](#)

7. Reminder: RAS Welcome Info Page_Customer Operations_Fall Start Family Communication_V2_Wiki_7/1:

Audience:

- All Payment Plans
- All Billing Types

Email:

- [Reminder: Get Ready for Your First Day with Right At School!](#)

8. Reminder: RAS Welcome Info Page_Customer Operations_Fall Start Family Communication_V2_Wiki_7/1:

Audience:

- All Payment Plans
- All Billing Types

Email:

- [Your First Day with Right At School is Almost Here!](#)